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# PSEG LONG ISLAND HOME COMFORT PROGRAM ANNOUNCEMENT

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**RE: 2019 Home Comfort Brand Guidelines**

Dear Home Comfort Partners:

PSEG Long Island is pleased to release the 2019 Home Comfort Brand Guidelines with our new Home Comfort Partner logo. The logo use is for Home Comfort Partners who are in good standing. For ALL Partner logo requests AND for all artwork approvals please email: Carol Mele at [Carol.Mele@pseg.com](mailto:Carol.Mele@pseg.com) and Victoria Delacruz at [Victoria.DeLacruz@pseg.com](mailto:Victoria.DeLacruz@pseg.com). Please use the following subject line: PSEG Long Island Logo Request and/or Artwork Approval.

Please refer to the attached guidelines. Failure to comply with these guidelines may jeopardize your status as a Home Comfort Partner and your contractor incentive. As per the terms of Home Comfort Contractor Participation Agreement:

- Inadequate performance will also be reviewed for potential removal from the program including the ability to communicate to customers that the company is a PSEG Long Island Home Comfort Partner.
- The Home Comfort Partner acknowledges that failure to follow Program requirements and procedures, including processing of required documents, will result in a loss of applicable incentives, and possible suspension or termination of the Home Comfort Partner's participation in Home Comfort.
- The Home Comfort Partner acknowledges that participation in Home Comfort is a privilege, and that PSEG Long Island or Lockheed Martin may suspend or terminate Home Comfort Partner's participation in Home Comfort for any reason, including failure to maintain program standards. In all cases involving a Home Comfort Partner's participation status, or denial of Home Comfort incentives, PSEG Long Island's written decision is final.
- PSEG Long Island may withhold incentives and/or suspend or terminate Contractor's participation in Home Comfort for any reason, including failure to maintain program standards. Failure to follow requirements and procedures, including but not limited to, the processing of required documents, may result in a loss of incentives and/or suspension or termination of the Contractor's participation in current or future iteration of Home Comfort.

The guideline is now available and can be located at  
<https://www.psegliny.com/saveenergyandmoney/homeefficiency/homecomfort/contractors>.

If you have any issues with the Home Comfort Program or rebate application, please do not hesitate to contact me or Joshua Ebner [joshua.ebner@pseg.com](mailto:joshua.ebner@pseg.com).

We appreciate your participation in the PSEG Long Island Home Comfort Program.

Thank you for your cooperation and continued support.

Sincerely,

*Jonathan Tham*

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Program Administrator, Home Comfort Program  
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