

PSEG Long Island Smart Charge Rebate FAQs

June 2020

Are Tesla chargers eligible for the rebate?

Unfortunately, Tesla chargers are not eligible for the rebate.

Rebate-eligible chargers need to provide PSEG Long Island with charging data, specifically what times of day they charge, and how much energy is consumed for each charging session. The manufacturers (JuiceBox and Chargepoint etc.) collect and deliver this data (with driver permission), then PSEG Long Island analyzes the information to better understand the impact of electric vehicle charging on the electric grid.

Because Tesla chargers do not currently deliver this data, they are ineligible for the rebate; however, the qualified devices selected for this program can be used with the Tesla adapter. For details contact Tesla or visit www.tesla.com.

Do I need to install a new electric meter to install a Level 2 Charger?

No, a new electric meter is not required. However, the Level 2 charging equipment requires 240V, which may require a new line. Consult a licensed electrician for details.

Why do you need to access my charging data?

Your charging data will help PSEG Long Island manage the grid to maintain optimum efficiency. With this data we can anticipate where equipment upgrades are needed due to increased usage from electric vehicles.

Where can I find my Charger ID or activate my charger device?

Chargepoint

Charger ID:

- 12 digits – Numeric (Example: 194541027###)
- 20 digits – AlphaNumeric (Example: DNACLB683B9C###AE#FD)
- 16 digits – Alpha Numeric (Example: 0024B10000##E#B)

Connect:

<https://www.chargepoint.com/resources/activating-your-chargepoint-home/>

Clipper Creek

Charger ID: 28 digits, All numeric

Example:

01000001001800401663#####

01000812293304373520#####



Juicebox

Charger ID: 28 digits – Numeric

Connect:

<https://support-emobility.enelx.com/hc/en-us/articles/115001517051-Dashboard-Setup-for-New-Users>



Where can I get more information?

www.psegliny.com/goelectric

www.psegliny.com/smartcharger

email: EVli@pseg.com

PSEG Long Island Energy Efficiency InfoLine: 1-800-692-2626