

Energy Efficient Products Program

Heat Pump Water Heater

New Requirement Guide

July 23, 2020

Effective Monday July 27, 2020 the EEP Heat Pump Water Heater (HPWH) Rebate Program will now require all submissions to include two photos of the installed unit. Please refer to the below examples of what type of images are required and the information that needs to be captured in them.

*Additionally, all Heat Pump Water Heater Rebate Submissions are subject to inspection.

Image Requirements:

- Photo #1: Must show the HPWH installed in the customer's home
- Photo #2: Must show the Model # and the Serial #

Examples of Images:

Installed Unit



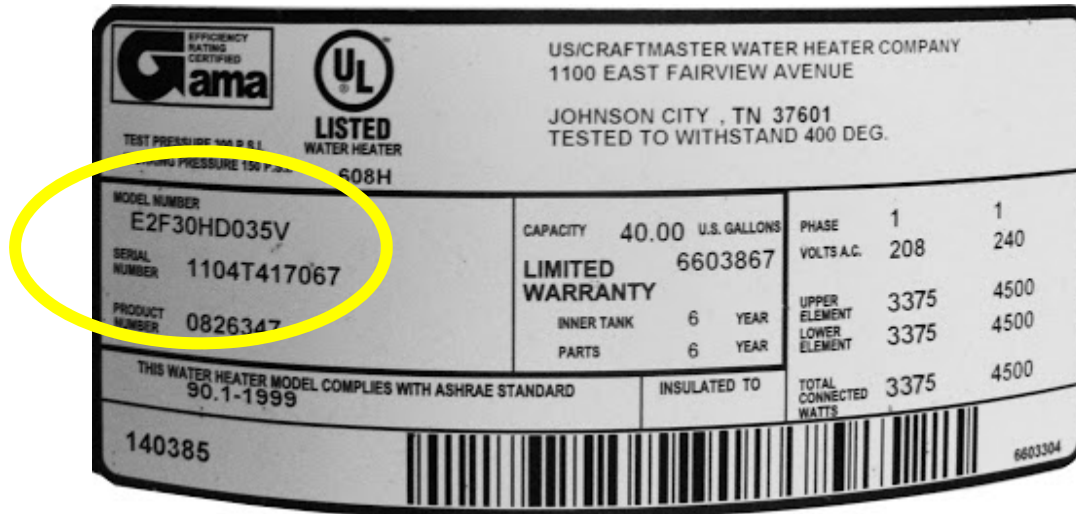
This image clearly shows the unit installed in the customers home.



This image does not show that the unit is installed. Due to the closeness, it could be on the street or in a store.



Model #/ Serial # on unit



This image allows the viewer to read both the Model # and the Serial # and ensure they match the invoice/application.



This image shows the ENERGY GUIDE sticker and not the product sticker, so the only information this would have is the Model #. However, you cannot read the Model # and the sticker with the Serial # is not present in this photo.

Please note: Different HPWH models could have different sticker layouts.