

- 1. I understand that I have to send in a pre-approval form. Do I also need to buy the bulbs at this time or can I buy them once I am approved for the rebate?**
Bulbs must be purchased after pre-approval has been granted from PSEG Long Island. The pre-approval date must be on or before the purchase date on the receipt.
- 2. After my bulbs are pre-approved, how long do I have to purchase them?**
Signed pre-approval is valid for 30 days after the pre-approval date. If you do not purchase the bulbs within that time frame, you must send in for another pre-approval.
- 3. After my bulbs are purchased, how long do I have to send in the rebate form?**
The rebate form must be submitted within 45 days of the purchase date shown on the sales receipt/invoice provided by the retailer but cannot be submitted any later than 12/31/18 to qualify.
- 4. How long does it take to be approved for the program?**
Pre-approval can take up to 10 business days.
- 5. Can I mail the pre-approval form in hard copy format or does it need to be emailed?**
No, a pre-approval form must be submitted in electronic format sent via email to:
Stephanie.Synan@clearesult.com and Melissa.Benerakis@clearesult.com.
- 6. If I submit the pre-approval form for 40 bulbs but only decide to purchase 25, do I need to re-apply or will I get the rebate for just the bulbs I purchase?**
No, you do not have to re-apply. As long as you purchase 21 or more of the same product, it still qualifies as a bulk purchase. You can change the quantity on the Rebate Form along with the invoice stating how many bulbs you purchased. However, if you are applying for additional bulbs (ex. Applied for 40 but need 50), another pre-approval for the total number of bulbs is needed before making the purchase.
- 7. What bulbs and/or fixtures will qualify for bulk purchase?**
Any LED bulb or fixture that is currently ENERGY STAR® certified will qualify for bulk purchase.
- 8. I understand I can purchase up to 20 incentivized bulbs, with the instant markdown price, at a PSEG Long Island participating retailer. Can I submit for a bulk purchase rebate if I decide to purchase more than 20?**
Only if you have received a signed pre-approval from the PSEG Long Island program administrator. Location and purchase prices will be submitted for review and discussed before the bulk purchase is made.

SUBMIT QUESTIONS TO stephanie.synan@clearesult.com and melissa.benerakis@clearesult.com

Or call 1(877) 654-5472

9. What if I apply for 40 bulbs and the first 20 I purchase are rung up with a PSEG Long Island discount, but the other 20 are not?

During the pre-approval process, it's determined whether or not the submitted bulb is included in a PSEG Long Island in-store markdown. Any bulbs exceeding the first 20 that do not ring up with a PSEG Long Island discount (as long as the amount of bulbs is equal to 21 or more), can be submitted for a Bulk Purchase Rebate providing the sales receipt directly shows no discount was received.

10. If I decide to do half the bulbs in my house now and the other half in a few months do I need to re-apply or can I call it a new project like first floor and second floor?

Yes you will need to re-apply. Only one purchase is allowed per pre-approval form.

11. Do all the bulbs need to be purchased on the same receipt?

Yes, and the sales receipt must be dated after the pre-approval authorization date.

12. I see that the rebate cannot exceed 80% of the regular/net retail cost. Is the retail cost the price I pay for the units?

Yes, the net retail cost is the price you pay per unit. The PSEG Long Island rebate cannot exceed 80% of the amount you pay per bulb/fixture. **Ex:** If you purchase a \$14 LED Specialty bulb, half of that retail cost is \$7.00. Therefore, the \$3.00 rebate does not exceed 80% of the retail cost.

13. After I submit my Rebate Form, when can I expect my rebate check?

Please allow 6-8 weeks for processing.

14. Do I need to supply any other proof of purchase other than a copy of the sales receipt?

No, but please send a copy of the sales receipt/invoice, a copy of the signed pre-approval form, as well as a copy of a recent PSEG Long Island bill in with your rebate form.

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