Raising critical equipment at low-lying substations to minimize flood damage.

Trimming trees to protect against power line damage.

Enhancing our entire communications system — to get information to our crews faster and help you reach us whenever you need to.

Get storm ready.

Visit our Storm Center at www.psegliny.com/stormcenter

For tools and tips to prepare before a storm arrives.

To update your contact information, so we can keep you informed.

To sign up for texting, so you can receive updates about outages and restorations in your area.

We’ve been improving our restoration and communications processes, so we’re all ready for the next storm.

- Raising critical equipment at low-lying substations to minimize flood damage.

- Trimming trees to protect against power line damage.

- Enhancing our entire communications system — to get information to our crews faster and help you reach us whenever you need to.
Steps you can take.

BEFORE THE STORM

- **Reach Out**  Make sure we have your current phone and e-mail contact information in case we need to reach you — call us at 1-800-490-0025 or use My Account online.

- **Gather Supplies**  Including a gallon of drinking water per person, per-day, canned food, manual can opener, first aid kit, flashlight, battery-powered radio, and extra batteries. Assemble a waterproof “go bag” with a change of clothes and toiletries for each family member, along with your important family documents in case you need to evacuate.

- **Gas Up**  Make sure your car has a full tank of gas before the storm arrives.

- **Generator Installation**  If you decide you need a generator for your home, make sure it’s installed and wired by a licensed electrician, and that it meets fire underwater regulations.

- **Critical Care**  If you or a loved one depend on medical equipment powered by electricity, please let us know by calling 1-800-490-0025.

- **Text Messaging**  This service lets you text to report an outage and receive restoration updates anywhere and anytime. To register, text the letters 'REG' to PSEGLI (773454).

- **Storm Center**  Bookmark www.psegliny.com/stormcenter on your smart phone and desktop so you can stay connected and stay informed.

DURING THE STORM

- **Constant Contact**  Stay in touch with your loved ones in the area to make sure they’re safe.

- **Listen Up**  Follow the progress of the storm on the radio or TV, as a change in severity may call for an evacuation. If no clear instruction is given, it’s always safer to stay where you are, indoors.

- **Power Outage**  Report it to PSEG Long Island via text, web, or by phone, and follow up for restoration updates through the same channels. Visit the Storm Center site at www.psegliny.com/stormcenter for the electrical status across Long Island.

AFTER THE STORM

- **Storm Damage**  Avoid unnecessary travel. Consider all downed wires to be electrified, and keep away from debris such as fallen trees. Besides being a danger in itself, debris may be covering live wires. Respect utility crew work zones and drive safely when near them.

- **Generator Operation**  All generators should be installed and properly grounded by a licensed electrician. Operate only outdoors away from windows and vents. Don’t overload by powering all your appliances at once. Use it for a short amount of time as emergency standby power. Turn off and let cool before refueling.

- **Appliance Safety**  Make sure your electrical devices are being powered through a surge protector. If not, disconnect them to prevent damage from a surge when power is restored.