

PSEG LONG ISLAND HOME COMFORT PROGRAM ANNOUNCEMENT

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RE: 2020 Home Comfort and Commercial Programs Support Updates

To All Home Comfort and Commercial Efficiency Program Partners:

In our efforts to continuously improve the delivery of our Energy Efficiency programs, PSEG Long Island is always striving to enhance customer experience and improve the ease of participation for partners as well as customers. It's our supporting partners that have the biggest impact on our programs, and in many cases are the face of the program to our customers. With that in mind, we want to remind all participating Home Comfort and Commercial Efficiency Program partners that they have two additional resources when in need of assistance with project reviews/approvals and application submittal requirements.

Partners can now visit the Home Comfort - <u>For Contractors Tab</u>, and have the ability to view program support videos focused on application/workbook submittal requirements and whole house project solutions. The link for these videos can be found at https://www.youtube.com/playlist?list=PLFWQccEE12tiQX9Wa6D5bTmHwxkeoeE70.

In the upcoming weeks, additional support videos will be added for Commercial Efficiency Program project submittals https://www.psegliny.com/businessandcontractorservices/businessandcommercialsavings/commercialefficiencyrebateprogram

Lastly, both program teams have resumed Open House Fridays from 9-10AM. This will be a weekly virtual meeting that is available to all Home Comfort and Commercial Efficiency Program partners. If you have specific questions regarding your projects or need assistance with application submittals, please join us on any Friday morning and you will be able to have individual, private discussions with members of the program teams. Click here to join the meeting

We are here to help! We appreciate your continued support and participation over the years and look forward to providing any assistance needed during our Friday morning meetings.

Regards,

Sincerely,

PSEG Long Island | Energy Efficiency and Demand Response Programs 395 North Service Rd, STE 409 | Melville, NY 11747 HomeComfortLI@pseg.com | www.PSEGLINY.com

