

2026 Multi-Family Program

Multi-Family Customer Rebate Application Version 1.0

Terms and Conditions



1. Rebates

- Subject to these Terms and Conditions, PSEG Long Island and/or its subsidiary, the Long Island Lighting Company db/a PSEG Long Island (hereinafter referred to individually or collectively as "PSEG Long Island"), will pay rebates to eligible Customers (hereinafter "Customers") for the installation of Energy Conservation Measures ("ECMs") listed on PSEG Long Island's Commercial Efficiency Program (CEP) application forms.
- ECMs are those electric conservation measures identified as such in program materials issued by PSEG Long Island and other site-specific Custom or Whole Building Design Measures that are approved by PSEG Long Island. The installation of ECMs and other site-specific Custom or Whole Building Design Measures will be referred to as ("Project") in these Terms and Conditions.
- All ECMs must be new equipment and installed by licensed contractors where required by code and/or law.

2. Customer Eligibility

- The PSEG Long Island Commercial Efficiency Program ("Program") is available to all non-residential electric customers in the PSEG Long Island "Service Area," which includes Nassau and Suffolk counties and a portion of Queens County known as the Rockaways.
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3. Pre-Approval and Pre-Installation Survey

- PSEG Long Island will not pay any rebates unless PSEG Long Island pre-approves the ECMs proposed by the Customer and completes, to PSEG Long Island's satisfaction, a pre-installation survey of the Customer's facilities, unless PSEG Long Island has expressly waived such pre-approval/inspection requirement.
- PSEG Long Island reserves sole discretion to approve or disapprove of any proposed ECMs.

4. Post-Installation Verification

- PSEG Long Island will not pay any rebates until it has performed, to PSEG Long Island's satisfaction a post-installation verification of the installation, unless PSEG Long Island has expressly waived such post-installation verification requirement. If PSEG Long Island determines that the ECMs were not installed in a manner that is consistent with the purpose of achieving energy savings, or if the installation was not consistent with generally accepted good engineering practices, PSEG Long Island reserves the right to require changes before making any rebate payments. PSEG Long Island will not pay rebates until it has been verified that the Customer has received, as appropriate, final drawings, operation and maintenance manuals, and operator training.

5. Customer Application and Analysis

- In addition to completing the application, the Customer may be required by PSEG Long Island to provide an analysis of the demand and energy reduction potential of the proposed ECMs. In some cases, a Professional Engineer licensed in the state of New York must prepare the analysis. Nameplate data may be required at PSEG Long Island's discretion.
- PSEG Long Island may review the Customer's application and analysis to make an independent determination of the energy saving and demand reduction potential. PSEG Long Island reserves the right to reject or modify any calculations, based on PSEG Long Island's own analysis.

6. Site-Specific Custom Measures

- PSEG Long Island will only approve of those site-specific Custom ECMs that PSEG Long Island believes have cost-effective energy and/or demand reduction potential. In any case, PSEG Long Island reserves sole discretion to approve or disapprove of payment of rebates for any such proposed ECMs.

7. Rebate Amounts

- Before pre-approving any rebate amounts requested by the Customer, PSEG Long Island reserves the right to adjust the rebate amount.
- Once a rebate amount is pre-approved, PSEG Long Island will pay the customer no more than 70% of the installed cost of the ECM, or the pre-approved rebate amount, whichever is less.
- PSEG Long Island reserves the right to lower the rebate amount if the quantity and/or cost of ECMs actually installed by the Customer differ from the pre-approved amounts.
- Notwithstanding any other provision of these Terms and Conditions, PSEG Long Island reserves the right to a refund of any rebates paid if, at any time, it learns that any agreed to ECMs were not actually, or properly installed, or have subsequently been disconnected.
- Custom Applications – The approved rebate cannot exceed PSEG Long Island's electric savings benefits, as determined by PSEG Long Island through its analysis of the project.
- PSEG Long Island reserves the right to withhold payment or to award the rebate in the form of a bill credit. Customers in arrears at the time of rebate payment may not be eligible to receive a rebate.
- The UL classification of Energy Verification Services (EVS) for the appropriate product classification is required. PSEG Long Island reserves the right to withhold rebate payments for or disqualify any ECM that do not carry the Underwriter's Laboratory (UL) Classification Mark or, with the written consent of PSEG Long Island, an equivalent independent efficiency and product safety certification organization.

8. ECM and Installation Proof of Payment

- The Customer must provide copies of all invoices (including itemization of all materials, labor, and equipment discounts) reflecting the costs of purchasing and installing the ECMs. The invoices shall include a breakdown of all ECMs purchased for installation under the Program. In addition, PSEG Long Island may require any other reasonable documentation or verification of the cost to the Customer of purchasing and installing the ECM. PSEG Long Island may require invoices from Customer's contractor to determine the price paid by the contractor (including any discounts or rebates) for the ECMs. For custom ECMs, PSEG Long Island reserves the right to use the contractor's reasonable costs in order to determine the correct rebate amount.
- PSEG Long Island may require copies of the construction specifications, including relevant ECMs, provided to the construction/installation contractors for certain Projects. PSEG Long Island may refuse to pay rebates if the specifications do not adequately provide for installation of the ECMs consistent with good engineering and energy-efficient design practices. Customer will, upon request by PSEG Long Island, provide a copy of the as-built drawings and equipment submittals for the facility.
- Title to all of the equipment purchased under this agreement shall rest with the Customer.

9. Installation Service Costs Recognized

- PSEG Long Island will recognize installation costs only to the extent that they are determined by PSEG Long Island to be reasonable and actually incurred by the Customer.

10. Contractor Shared Savings Arrangements

- If Custom ECMs are being installed by Customer's contractor under a "shared savings" contract or other situation where the customer's contract is not based upon the price of installed equipment, PSEG Long Island reserves the right to determine the cost of purchasing and installing the ECMs based on the reasonable retail costs in purchasing the equipment and installing the ECMs.

11. Date of Rebate Payments

- PSEG Long Island expects to pay the rebate within sixty (60) days after all of the following conditions are met: (1) construction/renovation of Customer's facility is completed; (2) Customer has received an occupancy permit; and (3) PSEG Long Island has verified equipment and installation costs and satisfactory installation of the ECMs, all in accordance with the specifications. (4) All documents required by the application have been received by PSEG Long Island.

12. Replacement of Burn-Outs

- Customers who install energy-efficient lighting ECMs are expected to replace any of the energy-efficient lights that burn out with lights of similar or superior energy savings efficiency at the Customer's expense.

13. Monitoring and Evaluation Follow-up Visits

- PSEG Long Island reserves the right to make a reasonable number of installation follow-up visits to Customer's Facility during the 24 months following the actual completion date noted on this application. Such visit(s) are not meant to inconvenience the Customer, PSEG Long Island, and the Customer agrees to provide access within a reasonable timeframe of receiving the request for a follow up visit.
- The purpose of the follow-up visit(s) is to provide PSEG Long Island with an opportunity to review the operation of the ECMs for program evaluation purposes.

14. Limited Scope of Review

- PSEG Long Island is under no obligation to: (1) make follow-up visits, (2) review the operation of the ECMs, or (3) make any suggestions of any kind to the Customer. The scope of review by PSEG Long Island of the design and installation of the ECMs is limited solely to determining whether Program conditions have been met. It does not include any kind of safety review.

15. Changes in the Program

- PSEG Long Island may change the program and the Terms & Conditions at any time without notice. PSEG Long Island, however, will process pre-approved applications, to completion under the Terms & Conditions in effect at the time of the pre-approval.
- PSEG Long Island reserves the right, for any reason, to stop pre-approving ECMs at any time without notice. In particular, PSEG Long Island is not obligated to pre-approve any application for an rebate that may result in PSEG Long Island exceeding its program budget.

- The Program described in the application may be altered, suspended, or canceled by PSEG Long Island at any time without prior notice. Under such circumstances, the Customer is not entitled to any Program benefits in excess of those approved prior to such action by PSEG Long Island. Submission of a completed application does not entitle the Customer to program participation. Entitlement to Program participation can only occur after PSEG Long Island has signed a copy of the application and granted pre-approval.

16. Payments Assignable to Contractors

- The Customer may direct that rebates be paid directly to the Customer's contractor. This request must be made expressly in writing.

17. Publicity of Customer Participation

- PSEG Long Island may publicize the Customer's participation in the Program, the results, the amount of rebates paid to the Customer, and any other information which reasonably relates to the Customer's participation.

18. Installation Schedule Requirements

- Where there is no deadline indicating otherwise on the application, PSEG Long Island may terminate the application and any approved rebate if the Customer is not engaged in installation of the pre-approved ECMs by the end of 180 days from the date PSEG Long Island approves the Customer's Retrofit application and One year for all Custom applications.

19. Limitation of Liability and Indemnification

- PSEG Long Island's liability is limited to paying the approved rebates. Neither PSEG Long Island, nor its affiliates, subsidiaries, Manager, employees, consultants, agents and contractors ("PSEG Long Island Parties") shall be liable to the Customer for any consequential or incidental damages or for any damages in tort (including negligence) caused by any activities associated with this application or the Program.

- The Customer shall protect, indemnify, and hold harmless PSEG Long Island, and the PSEG Long Island Parties from and against all liabilities, losses, claims, damages, judgments, penalties, causes of action, costs and expenses (including, without limitation, attorney's fees and expenses) imposed upon or incurred by or assessed against PSEG Long Island, and the PSEG Long Island Parties resulting from, arising out of, or relating to the Program.

20. No Warranties

- PSEG Long Island does not endorse, guarantee, or warrant any particular manufacturer or product, and PSEG Long Island provides no warranties, expressed or implied, for any product or services.
- The Customer acknowledges that neither PSEG Long Island nor any of the PSEG Long Island Parties are responsible for assuring that the design, engineering and construction of Customer's Project or that the installation of the ECMs is proper or complies with any particular laws (including patent laws), codes, or industry standards. PSEG Long Island does not make any representations of any kind regarding the results to be achieved by the ECMs or the adequacy or safety of such measures.

21. Customer Must Pay All Taxes

- The benefits conferred upon the Customer through participation in this program may be taxable by the federal, state, and local government. The Customer is responsible for declaring any benefits and paying any associated taxes.

22. Pre-Approval Letter

- After an application is approved by PSEG Long Island's authorized executive, the Customer will receive written notification of the pre-approved rebate amount and the date that the ECMs must be fully installed to qualify for rebate payments. Any ECMs installed prior to the issuance of PSEG Long Island's written authorization will be deemed as an unauthorized installation and PSEG Long Island will have no obligation to pay rebates for those ECMs.

23. Vendor Selection

- It is the Customer's responsibility to select a vendor to perform the work indicated on the Customer's Application.

24. Removal of Equipment

- The Customer agrees, as a condition of participation in the Program, to remove and dispose of all equipment being replaced by the ECMs and further agrees to carry out such removal and disposal in accordance with all laws, rules, and regulations. The Customer agrees not to reinstall any of this equipment in the Service Area of PSEG Long Island.

25. Miscellaneous

- By providing a telephone number you are giving consent to be contacted at that number about matters that are closely related to the utility service.
- These Terms and Conditions and program requirements outline the conditions under which PSEG Long Island will pay rebates. These Terms and Conditions are subject to change at PSEG Long Island's discretion.
- If any provision of the Terms and Conditions is deemed invalid by any court or administrative body having jurisdiction, such ruling shall not invalidate any other provision, and the remaining Terms and Conditions shall remain in full force and effect in accordance with their terms.

- The Customer's acceptance of final payment releases PSEG Long Island from all claims and liabilities to the Customer, and its representatives or assigns.

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Required Documents Checklist

Required Documents for Multi-Family Pre Approval

Document:	Responsible Party
Application (signature [or equivalent] required)	Customer/Contractor
W9 Form	Customer or Contractor is assigned
Cut Sheets for All Measures (must identify model number)	Customer/Contractor
Proof of NEEP database listing (ccASHP only)	Customer/Contractor
Pre-Inspection	PSEG Long Island Project Manager
Vendor(s) Proposal (Including Itemized labor and materials)	Customer/Contractor
ACCA Manual S, 2nd Edition Equipment Selection Printout (if installing Residential Ground Source Heat Pump)	Customer/Contractor
Manual N Load Calculations (if installing Commercial Heat Pump)	Customer/Contractor
ACCA Manual J, Version 8 Load Calculation Printout (if installing Residential Air Source/Ground Source Heat Pump)	Customer/Contractor
Assignment Letter (Assigning rebate to Property Owner)	Customer/Contractor
Completed Worksheet	Customer/Contractor
Existing HVAC unit Information	Customer/Contractor
One year of fossil fuel billing data	Customer/Contractor
Building Permit	Customer/Contractor

Required Documents for Multi-Family Payment

Document:	Responsible Party
Proof of Payment (showing total installed cost; equip make,model & serial #)	Customer/Contractor
Project Completion Form	Contractor
Post-Inspection	PSEG Long Island Representative
Invoice for Well Drilling (new Geothermal system) (if applicable)	Contractor
Minimum 1-Year Warranty of Labor with Custome's Signature (applies to Geothermal only)	Contractor
Scanned Copy of IGSHPA Accredited Installer Certification (applies to Geothermal only)	Contractor

PSEG Long Island may require additional documentation not listed above as deemed necessary to properly process any rebates.
Any hard copy documents provided by Customer must be scanned and emailed to PSEG Long Island or uploaded to the Lead Partner Portal by a participating Partner

Rebate Guidelines

- * This application should only be used for Multi-Family measures. For other Commercial rebates please visit: <https://www.psegliny.com/businessandcontractorservices/businessandcommercialsavings/rebates>
- * Pre-approval is required.
- * Total rebates for Multi-Family Projects will not exceed 70% of total in-unit, common area, and in-unit heat pump water heater total project costs or \$500,000 per project cap.
- * For New Construction: Project must be started after 12/22/2025 and completed (and closing documents submitted to PSEG Long Island) by the Permit Expiration Date as reflected on the submitted Building Permit
- * For Existing Building: Project must be started after 12/22/2025 and completed (and closing documents submitted to PSEG Long Island) within 365 days of pre-approval
- * All projects are subject to Pre and Post-inspection.
- * Eligibility criteria may be updated or modified regularly.
 - *Please note, PSEG Long Island may change rebate eligibility at any time for reasons, including but not limited to updates to federal/state/local codes and standards.
- * Only Applications and Worksheets in effect at the time of submittal will be accepted. Please visit our website to confirm effective Applications: <https://www.psegliny.com/businessandcontractorservices/businessandcommercialsavings/rebates>
- * All installations must be installed in accordance with all applicable local, state and national codes and ordinances.
- * Measure-specific eligibility requirements and deadlines apply. See appropriate Eligibility Requirements for each application type.
- * If submitting electronically, applicant must either submit an e-mail in lieu of signature or provide a hard copy with signature (fax, pdf, printed original, etc.).
- * If customer has participated in any other state or utility sponsored rebate program, related to the technology in this application, please contact a PSEG Long Island Representative to determine whether the project is also eligible
- * All equipment must be installed in a permanent building or structure
- * Customers must agree to PSEG Long Island's Terms and Conditions found within this application
- * Common areas (Hallways, lobbies, parking garages, etc.) in Multi-Family buildings are eligible for Commercial rebates only
- * Residential units in Multi-Family buildings are eligible for Residential rebates only
- * Eligible High-Rise Multi-Family buildings are considered buildings with four or more floors
- * Eligible Low-Rise Multi-Family buildings are considered buildings with three or less floors
- * All Eligible Multi-Family buildings must be five or more units
- * If customer is located in a Disadvantaged Community ("DAC"), Customer may be eligible for up to 25% increased rebates. "DAC" final determination will be made by PSEG Long Island.

Heat Pump Eligibility Requirements

- * All equipment must comply with the NY State Clean Heat Calculator and/or applicable Industry Standards
- * To be eligible for incentives, all heat pump systems must be sized in compliance with NY state and municipal codes
 - *Please note, PSEG Long Island may change rebate eligibility at any time for reasons, including but not limited to updates to federal/state/local codes and standards.
- * Equipment installed in commercial buildings must be sized in accordance with load calculations following ANSI21/ASHRAE22/ACCA Standard 183-2007 (RA2017) or other code-approved equivalent computational procedure.
- * Changes in scope after project pre-approval require submittal of revised analysis and other supporting documents for second pre-approval. The project will be analyzed as per the current rebate.
- * Final rebate payment is based upon installed equipment specifications and operating data (through M&V or EMS/BMS), and may be lower than pre-approved amounts
- * Only electrical energy efficiency or beneficial electrification measures will be eligible for a rebate; beneficial electrification includes on-site replacement or displacement of fossil fuel consuming equipment (oil, gas or propane) by efficient electric technology
- * New Construction projects will have natural gas as the baseline if available in the area and existing building will use existing conditions as the baseline
- * Integrated controls will be required on ccASHP projects where a supplemental fossil fuel heat source is present
- * All new equipment must not increase the overall annual site energy consumption
- * For HRV/ERV projects, please refer to the PSEG Long Island Standard Application for rebates
- * NEEP Cold Climate ASHPs have the following additional criteria:
 - Must be listed on the NEEP list at the point of Application submission - <https://ashp.neep.org/>
- * Large Unitary ASHPs have the following additional criteria:
 - All equipment must have greater than 65,000 Btu cooling capacity
- * PSEG Long Island reserves the right to ask for operating data for any project for a certain period of time.

Additional Rebate Guidelines ENERGY STAR Heat Pump Water Heater

- * Heat Pump water heater must be installed in pre-approved unit
 - * Limit of 1 rebate per appliance type, per unit
- * HPWH must carry ENERGY STAR or Most Efficient designation (if applicable)
- * Model must be on the qualified ENERGY STAR list at time of purchase (if applicable)

Program Requirements/Steps to Participate

- * Before you purchase and install equipment, send the following to PSEG Long Island to receive your Pre-Approval Letter:
 - * Completed Customer Information section of application and appropriate worksheets. (Incomplete applications will not be accepted.)
- * Submit required documents (see Required Documents check sheet tab for selected Application Type)
- Partners may submit documentation by completing an On Line Application via Partner Portal. If not submitting via Partner Portal On Line Application:
 - For Electronic Submissions e-mail documents to:
CEPLI@pseg.com
Each required document must be a separate file (no zipped files)
Applications must be saved as: 26MultiFamily_<<<customer Name>>>MMDDYYYY.xls
- *Please note, you may also complete and submit project applications and documents through the Online Application found in the Lead Partner Portal
 - For Online Submissions: www.pseglinyportal.com
Please note, all emails from the Partner Portal will be from the following email address: psegpartnersupport@trccompanies.com
 - For Hardcopy Submissions: PSEG Long Island CEP, 395 North Service Rd, Suite 409, Melville, NY 11747
- * AFTER you receive your Pre-Approval Letter, complete the project.
- * Once Project is Complete:
 - * Submit copies of customer validated proof of payment (e.g. itemized invoice) showing the facility address, date and place of purchase and the model/part numbers of installed equipment.
 - * A PSEG Long Island representative will contact you to schedule a post-inspection.
 - * After verification that all necessary requirements have been met, a PSEG Long Island representative will authorize payment and either mail a check to the applicant/assignee or apply a bill credit to the applicant's account.