

TABLE OF CONTENTS

OPERATIONS MANUAL DOCUMENT HIERARCHY..... 3

1. INTRODUCTION 9

1.1 Purpose.....9

1.2 Scope9

1.3 Rate Schedule9

1.4 Cooperation9

1.5 Codes 10

1.6 Request for Information..... 10

1.7 Responsibility..... 10

1.8 Inspections and Approvals 10

1.9 Wiring Adequacy..... 11

1.10 Continuity of Electric Supply 11

1.11 Power Quality 12

1.12 Access to Customer's Premises 13

1.13 Identification of Employees 13

1.14 Revisions..... 13

2. DEFINITIONS..... 14

3. GENERAL INFORMATION AND REQUIREMENTS	16
3.1 Application for Service	16
3.2 Mobile Homes and Trailers	17
3.3 Temporary Service	17
3.4 Swimming Pools.....	17
3.5 Character of Electric Service.....	18
3.6 Load Balance.....	18
3.7 Service Taps	19
3.8 Emergency Supply.....	19
3.9 Electric Heating.....	19
3.10 Unauthorized Attachments to Poles	20
3.11 Unmetered Services (Flat Connects).....	20
3.12 Cell Sites	20
3.13 Submetering	20
4. SERVICE CONNECTIONS	21
4.1 General	21
4.2 Change of Service Procedures	22
4.3 Overhead Service Connections.....	24
4.4 Underground Service Connections	27
4.5 Underground Conduits – Types	27
4.6 Underground Conduits - Installation	28
4.7 Cables – Approved Types 600V and Below	28
4.8 Cables Rated Above 600 Volts.....	30

4.9	Identification of Cables	30
4.10	Service End Boxes	31
4.11	Underground Service Connection from Overhead Distribution	31
4.12	Underground Service Connection from Underground Distribution.....	32
4.13	Underground Extensions for New Residential Sub-Divisions	33
4.14	Underground Extensions for New Commercial-Industrial Developments or Shopping Centers	34
4.15	Underground Service in Zoned Network Areas.....	34
4.16	Primary Underground Service from Overhead Lines	35
4.17	Primary Underground Service from Underground Lines	35
4.18	Transformer Installations	36
4.19	Primary Metered Service Connections 4,160 or 13,200 Volts	36
5.	SERVICE EQUIPMENT.....	37
5.1	General	37
5.2	Current Rating.....	37
5.3	Service Rated Below 600 Volts	38
5.4	Service Above 600 Volts	39

6. SERVICE AT 480Y/277 VOLTS	40
6.1 General	40
6.2 Approved Cable Types 480Y/277 Volts.....	41
6.3 Conduits for 480Y/277 Volts	41
6.4 Ground Fault Protection for 480Y/277 Volts	41
7. GROUNDING AND BONDING	42
7.1 Grounding.....	42
7.2 Bonding.....	43
8. REVENUE METERING	44
8.1 Introduction.....	44
8.2 Meter Location and Clearance Requirements	45
8.3 Equipment Requirements	46
8.4 Service Equipment Identification	48
8.5 Security of Service.....	48
8.6 Connection.....	49
8.7 Trans "S" Installations - Additional Requirements.....	49
8.8 Instrument Transformer Socket Meter.....	50
8.9 Control Wire and Cable	50

9. MOTORS AND CONTROLLERS	51
9.1 General	51
9.2 Motor Protection	51
9.3 Motor Starting Limitations	51
9.4 Starting Current Limits for Single Phase Motors	52
9.5 Starting Current Limits for 3-Phase Motors	53
10. SPECIAL PROVISIONS/SPECIAL EQUIPMENT	55
10.1 Capacitors	55
10.2 Radio and Television Transmitters, Flashing Signs, Welders, and Electric Furnaces	55
10.3 Load Control Management	55
10.4 Optional Stand-by Systems	56
10.5 Solar PhotoVoltaic Systems	56
10.6 Carrier Current Systems	56
10.7 Electric Vehicle Charging Systems	57
11. GENERAL DRAWINGS AND STANDARDS	58
12. SECONDARY NETWORK AREAS	95
12.1 Notes to Contractors	95
13. NETWORK AREA MAPS	96