

# Review of Load Letters, Site Control for Residential SGIP applications and Portal Improvements



## Review of Load Letters

- Compare prior 12 months usage with the production report. 110% rule
- If production exceeds the 110%, we need a load letter for the additional energy greater than the prior usage. Provide justification for the increase
- Or reduce the system size.
- Load letter should detail all new equipment showing the kW and the annual kWh
- Load letter must have the full address
- For cases where there is not 12 months usage, or new construction, need load letter for the entire residence showing the kW and kWh

## Site Control

- Requirement for all applications
- Need evidence that the applicant has site control
- If applicant is also the homeowner, submit deed/ tax statement. Names must match
- Address also must match
- For examples where the deed / tax statement has a different address, contact customer service and contact the PAM group
- If 2 names are on the deed or tax bill, one or both must be the applicant.
- If applicant is a tenant, need an authorization from Owner

## Potential Portal Enhancements

❖ **There is no expectation that these improvements will occur, nor is there an approved budget. PSEGLI is merely seeking stakeholder input for future consideration.** Do these provide value to DER developers

- Integration with DocuSign – Allow customers (applicants) to sign their application document electronically using DocuSign
- Provide Message Board feature – Provide a message board feature to enable customers to interact with PSEG team. Chat function now, but clunky. Is email equal or better.
- Integration with MyAccount – Allow customers to view SGIP application status in MyAccount screen. Contractor would not have access.
- Integration with customer facing portal to be more user friendly. Ability to view submitted documents. Ability to view all phases of application. Allow customer to copy details of an existing application to a new application reducing documentation data entry for the customer.
- Others



 Thank  
*you*