



2020

COMMON RESIDENTIAL ELECTRIC RATES

The rate you are currently billed under is listed on your bill. Please review this entire guide to determine which rate is best suited for you. You may have made significant changes in the way you use electricity at your home and may find another rate more appropriate.

Please note that the charges shown in this guide do not include various adjustments that PSEG Long Island includes in its bill. It is important to note that your bill also includes a Power Supply Charge at a cost per kWh basis. For a further explanation, see the sections regarding “Additional Information” and “Other Charges.”

Religious organizations, veterans’ organizations and qualified community residences may choose service under an appropriate residential or non-residential service classification, subject to a minimum term of one year.

If you would like further information,
please call **1-800-490-0025** or
visit our Web site at **PSEGLINY.com**

Important information, keep for your records.



PSEG LONG
ISLAND

We make things work for you.



PSEG Long Island Customer Service Centers

Our neighborhood customer service centers are open from 8:30 a.m. to 5 p.m., Monday through Friday, excluding holidays.



Contacting PSEG Long Island

By Phone

You can report an electric emergency 24 hours a day, seven days a week.

All general inquiries will be answered Monday - Friday from 8 a.m. to 8 p.m., excluding holidays.

**To Report an
Electrical Emergency**
1-800-490-0075

**Energy Efficiency
Infoline**
1-800-692-2626

**To Report a
Theft of Service**
631-755-6871

Se Habla Español
1-800-490-0085

**Billing Inquiries/
Automated Account
Services**
1-800-490-0025

**Outside Metro
New York area**
631-755-6000

General Inquiries
Residential Customers
1-800-490-0025

**Hearing or
Speech-Impaired
(TDD system)**
631-755-6660

**Additional
Customer Services**
1-800-490-0025

- Critical Care Program
- Friendly Follow-Up Program
- Medical Emergencies
- Peace of Mind Program

Online
PSEGLINY.com



You Tube

Brentwood
1650 Islip Avenue
Brentwood, NY 11717

Patchogue
460 E. Main Street
Patchogue, NY 11772

Coram
2045 Route 112
Coram, NY 11727

Riverhead
117 Doctors Path
Riverhead, NY 11901

Hewlett
455 Mill Road
Hewlett, NY 11557

**Rockaways
(Arverne)**
Hours – 8 a.m. to 4 p.m.
6820 Rockaway
Beach Blvd.
Arverne, NY 11694

Hicksville
175 East Old
Country Road
Hicksville, NY 11801

Roslyn Heights
250 Willis Avenue
Roslyn Heights,
NY 11577

Lindenhurst
42 Sunrise Hwy.
Lindenhurst, NY 11757

Seaford
3524 Merrick Rd
Seaford, NY 11783

Melville
15 Park Drive
Melville, NY 11747

What Makes Up the Cost of Electric Service?

The total cost of electric service is made up of various charges. The two most significant are:

- Delivery & System Charges – the cost to bring electricity to you
- Power Supply Charges – the cost of the electricity you've used

When we talk about PSEG Long Island's "rates," this refers only to **Delivery & System Charges**. Unlike the cost of power, these charges do not fluctuate with market conditions and are set by the Long Island Power Authority. The Delivery & System Charges also include certain transition charges collected on behalf of the Utility Debt Securitization Authority and a daily service charge. This "Basic Service" charge is simply the very minimum cost to provide a 24/7 connection to the electric system.

The **Power Supply Charge** is subject to fluctuations that occur in the energy marketplace. PSEG Long Island does not own power generation facilities. Therefore, as with all other electric utilities in New York State, PSEG Long Island purchases the power necessary to meet our customers' needs, including an appropriate reserve margin. This cost is made up of both power purchased directly and the cost of fuel used to generate electricity. In addition to appearing on your bill, the current Power Supply Charge can be found at PSEGLINY.com.

The electric rate on your bill is determined by what you use electricity for. The following pages provide detailed descriptions of our rates and their pricing. Compare the rate shown on your bill with its description here to ensure that you are billed under the correct rate.

For the other charges included in your bill see page 10.

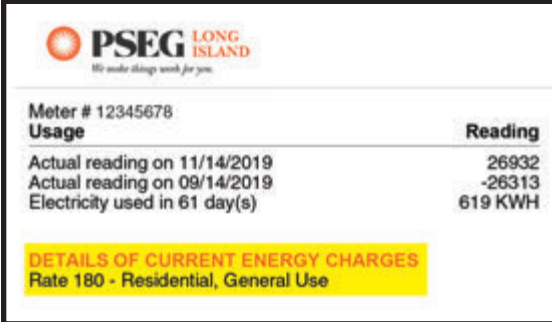
Common Residential Electric Rates

For most customers, electricity rates are based on what is considered "general" use, in other words, powering your lights, electric appliances and devices. Some customers use electricity as a home and/or water heating source in addition to general use. Rates typically vary by the time of year (i.e. summer vs. winter), but not by the time of day electricity is used.

PSEG Long Island does offer one optional "time-of-use" pilot rate, known as the "Super Saver Rate," as part of our Advanced Metering Initiative. This type of rate factors in the time of year and time of day electricity is used. It could work for you if you can shift a high percentage of your usage to "off-peak" hours when pricing is lower. But peak pricing can be as much as two times standard rates, which is why this is not right for everyone. For full details see page 7.

Effective January 1, 2020, rates 380/D380 and 880/D880 will no longer be available.

Your rate is shown on the back of your bill in the "Details of Current Energy Charges" section.



The image shows a portion of a PSEG Long Island bill. At the top is the PSEG Long Island logo with the tagline "We make things work for you." Below the logo, the meter number is 12345678. A table shows usage data: Actual reading on 11/14/2019 is 26932, Actual reading on 09/14/2019 is -26313, and Electricity used in 61 day(s) is 619 KWH. A yellow box highlights the "DETAILS OF CURRENT ENERGY CHARGES" section, which lists "Rate 180 - Residential, General Use".

Usage	Reading
Actual reading on 11/14/2019	26932
Actual reading on 09/14/2019	-26313
Electricity used in 61 day(s)	619 KWH

DETAILS OF CURRENT ENERGY CHARGES
Rate 180 - Residential, General Use

The following pages contain descriptions of our most common residential rates. For rate pricing, see page 8.

Complete rate information is available in the "Tariff for Electric Service" at PSEGLINY.com

Standard Rates

If your account is billed on the discounted Household Assistance Program, the rate number is preceded by a “D” and the rate description will include “Household Assistance.”

Rate 180/D180 - Residential, General Use

Applies to customers who use electricity for general use (i.e., lights and appliances) and water heating, but not for space heating.

Rate 580/D580 - Residential, Home Heating

Applies to customers who heat the entire building solely with an electric heat system, with the exception of fireplaces and coal/wood burning stoves.

Effective January 1, 2020, customers on rate 380 and 880 will be transferred to new rates.

If your rate has been	Your new rate will be
380/D380	180/D180
880/D880	580/D580

Energy Storage Rates

Rate 480/481 - Residential, Off Peak Storage

Available to Rate 180 customers who use electricity to store energy during the off-peak hours of:

- Midnight to 7:00 a.m. (Rate 480)
- 10:00 p.m. to 10:00 a.m. (Rate 481)

Customers are required to have separately metered, segregated circuits for this rate and cannot use the separately metered electricity for any other purpose except for energy storage and also at no other time except as specified above.

“Time-of-Use” Rates

Rate M188 — Super Saver Rate

(With or without space heating)

This rate is a voluntary “time-of-use” pilot program available to customers with smart meters. It is intended to test both a new Advance Metering Infrastructure (AMI) system and time-based rates in certain geographical areas or for customers with smart meters. The rate is intended to investigate customers’ interest in and response to experimental time-based rate structures.

As of January 1, 2019 the following rates were closed to new or transferring customers: 188/D188, 181, 182 and 184.

Rate 188/D188 - Residential, Voluntary, Multiple Periods

An optional "off-peak pricing" rate for most electric customers whose usage is:

- less than 39,000 kilowatt hours (kWh) annually or
- 12,600 kWh for the months of June through September

Term: *Customers may switch to another service classification for which they qualify on their annual anniversary date, provided they request the transfer in writing at least 30 days in advance.*

The rates below apply to customers with higher usage, or expected usage of:

- more than 39,000 kilowatt hours (kWh) annually or
- 12,600 kWh for the months of June through September

Rate 181 - Residential, Voluntary, Multiple Periods

(Without space heating)

This rate is available only to qualifying customers who are considered non-space heating.

Rate 182 - Residential, Voluntary, Multiple Periods

(Space Heating)

This rate is available only to qualifying customers who are considered space heating. The electric resistance heater or heat pump supplies all the heating requirement of the building and is permanently connected. (Fireplaces and coal/wood burning stoves are excluded.)

Rate 184 - Residential, Voluntary, Multiple Periods

(With or without space heating)

Residential Electric Rate Pricing

Effective January 1, 2020

Please review this entire guide to determine which rate is best suited for you. The rate you are currently billed under is listed on your bill. You may have made significant changes in the way you use electricity at your home and may find another rate more appropriate. All Service and Meter Charges are the per day cost.

Important Note

Please note that the charges shown in this guide are Delivery & System Charges, per meter. Your bill also includes a Power Supply Charge at a cost per kWh basis and various adjustments. For a further explanation, see “Additional Information” and “Other Charges.”

180/D180

Time Period	June 1 - Sept. 30	Oct. 1 - May 31
Service Charge: Standard Rate	\$0.4200	\$0.4200
Energy Charge: (per kWh)		
First 250 kWh: Standard	\$0.0827	\$0.0827
Excess 250 kWh	\$0.1045	\$0.0827

580/D580

Time Period	June 1 - Sept. 30	Oct. 1 - May 31
Service Charge: Standard Rate	\$0.4200	\$0.4200
Energy Charge: (per kWh)		
First 250 kWh: Standard	\$0.0827	\$0.0827
Next 150 kWh	\$0.1045	\$0.0827
Excess 400 kWh	\$0.1045	\$0.0467

“Time-of-Use” and Energy Storage Rates

As of January 1, 2019 the following rates were closed to new or transferring customers: 181, 182, 184 and 188/D188.

181

Time Period	June 1 - Sept. 30	Oct. 1 - May 31
Service Charge:	\$1.9100	\$1.9100
Off-Peak -8 p.m.-10 a.m.; Saturday/Sunday	Period 1	Period 2
First 125 kWh	\$0.0561	\$0.0561
Excess 125 kWh	\$0.0561	\$0.0561
Peak -10 a.m.-8 p.m. Weekdays	Period 3	Period 4
First 125 kWh	\$0.0561	\$0.0561
Excess 125 kWh	\$0.1397	\$0.1009

182

June 1 - Sept. 30	Oct. 1 - May 31	June 1 - Sept. 30	Oct. 1 - May 31
\$1.9100	\$1.9100	\$1.9100	\$1.9100
Period 1	Period 2	Period 1	Period 2
\$0.0564	\$0.0564	\$0.0256	\$0.0256
\$0.0564	\$0.0365	\$0.0256	\$0.0256
Period 3	Period 4	Period 3	Period 4
\$0.0564	\$0.0564	\$0.0785	\$0.0785
\$0.1408	\$0.0367	\$0.2853	\$0.0801

184

188/D188

Time Period	June 1 - Sept. 30	Oct. 1 - May 31
Service Charge: Standard Rate	\$0.4200	\$0.4200
Meter Charge: Standard Rate	\$0.1200	\$0.1200
Off-Peak (Energy Charge: per kWh)	Period 1	Period 2
8 p.m.-10 a.m.; Saturday/Sunday	\$0.0529	\$0.0344
Peak (Energy Charge: per kWh)	Period 3	Period 4
10 a.m.-8 p.m. Weekdays	\$0.3351	\$0.0932

M188/DM188 — Super Saver

Time Period	June 1 - Sept. 30	Oct. 1 - May 31
Service Charge: Standard Rate	\$0.4200	\$0.4200
Off-Peak (Energy Charge: per kWh)	Period 1	Period 2
7 p.m.-2 p.m. and Saturday/Sunday	\$0.0546	\$0.0546
Peak (Energy Charge: per kWh)	Period 3	Period 4
2 p.m.-7 p.m. Weekdays	\$0.3889	\$0.1382

480/481

Time Period	Midnight - 7 a.m.	10 p.m. - 10 a.m.
Service Charge:	\$0.3800	\$0.3800
Energy Charge: (per kWh)	\$0.0144	\$0.0161

Additional Information

Household Assistance Program

(identified by a “D” in front of the rate code) – Discount for customers participating in at least one of the following programs in the last 12 months: HEAP, Medicaid, SNAP, Family Assistance (FA) or Safety Net Assistance (SNA), SSI, Veteran’s Pension or Veteran’s Surviving Spouse Pension. If you would like further information, please call 1-800-490-0025 or visit our website at psegliny.com

The PSEG Long Island Green Choice Program is a voluntary program, in which PSEG Long Island customers may elect to purchase environmental attributes created by renewable energy to further encourage the development of this resource. A customer participating in the program can select an eligible Green Marketer and provide the Green Marketer with the necessary enrollment information. The Green Marketer may offer customers a number of renewable energy service options, including energy from wind, hydropower and bioenergy resources. The Green Marketer charges for the attributes will be in addition to your PSEG Long Island charges and included on your PSEG Long Island bill. To learn more, visit us at psegliny.com.

Proration of Bills – When the charge under a rate code is for a monthly (30-day) billing period, and a bill covers a period of either more or less than 30 days, this charge will be prorated. Prorating is done by adjusting the charge by a ratio of the number of days shown on your bill to 30 days. Charges are also prorated if usage crosses seasonal rates.

Other Charges

Distributed Energy Resources (DER) Charge – the cost of customer programs such as energy efficiency and conservation, as well as new technologies and methods for producing and storing energy.

NY State Assessment – Recovers costs imposed on utilities as per Public Service Law, Article 1 section 18-a(2) and 18-a(6). Payable to the State of New York.

Revenue Based PILOTS & Sales Tax – Payments In Lieu Of Taxes, or PILOTS, are state and local taxes on utility revenues. This does not include property taxes assessed on the electric system, which make up 15% of your bill. Sales tax, if applicable, is shown separately on each bill.

Suffolk Property Tax Adjustment – The amount collected from Suffolk County customers representing the overpayment of property taxes to the Shoreham taxing jurisdictions from a court-ordered legal settlement dated January 11, 2000.

Revenue Decoupling Adjustment – This billing adjustment is used by utilities to separate, or decouple, revenue from energy sales and encourage programs that help customers use less energy. It balances the actual revenue collected from delivery rates with the authorized revenue target. The adjustment is a credit when excess revenue is refunded to customers or a charge to avoid a shortfall in the revenue required to run and maintain the electric system.

Delivery Service Adjustment – This billing adjustment creates a better way to account for unpredictable costs, including storm repairs, that are part of providing you with electric service. If actual costs are lower than budgeted costs, it is a credit returned to you. If actual costs are higher than budgeted costs, it is a charge. The goal is long-term electric rate stability.

Late Payment Charge – A late payment charge at the rate of one and one-half percent (1.5%) per monthly billing period will be applied if payment is not received by the “Pay by” date on the bill. Customers who make payments on time under the terms of a deferred payment agreement are not subject to late payment charges. Bills paid by the Department of Social Services or another governmental entity are not subject to late payment charges.

Reconnection Charges – When PSEG Long Island reconnects a customer’s electric service that has been terminated for non-payment of bills, a reconnection charge of eighty dollars (\$80.00) is applied. A reconnection charge of eighty dollars (\$80.00) will also be billed when a customer requests termination of service and then reapplies for service at the same premises within a 12-month period.

PSEG Long Island LLC and its operating subsidiary have been appointed as agent by the Long Island Power Authority to provide the day-to-day management and operations services of its electric utility system.



PSEG **LONG**
ISLAND

We make things work for you.